

THE ROMAN CATHOLIC
ARCHDIOCESE OF ATLANTA



Townhall Meeting Spanish Resources

It was brought to our attention that some of you might need suggestions on what to say to a caller that speaks Spanish for the best outcome for all. Please refer to the information on bold to find translations.

- If you should get a call from someone who in the course of your conversation reveals past abuse:
 - Let them know **“que hay alguien que la Iglesia ha asignado que está dedicado a ayudarlos”** and transfer/refer them to Perla Freed, Safe Environment at 404-920-7553.
 - You can also offer the caller the 24-hour Archdiocese of Atlanta Abuse Reporting Line 1-888-437-0764
 - or take their name and number and forward their information to Perla who will get back to them ASAP

- If you should get a call from someone who is generally angry or emotional about the recent news and feels betrayed but doesn't reveal they have been abused themselves, let them talk on but:
 - keep your voice low and repeat the same phrases over and over again that will help them feel heard and understood such as
 - **“Entiendo”**
 - **“Tiene todo el derecho de sentirse de esa manera, a mí también me entristece (enoja, frustra, enferma)”**
 - **“Siento mucho que usted haya tenido que pasar por eso”**
 - If they don't wind down within a reasonable amount of time, tell them there is someone they can talk to more about this and refer them to Perla Freed, Safe Environment at 404-920-7553.

Most importantly, remember that you are not alone in your reaction to this news. Together, we can weather this storm and the hope is that we will all come out stronger in the end.

Thank you.