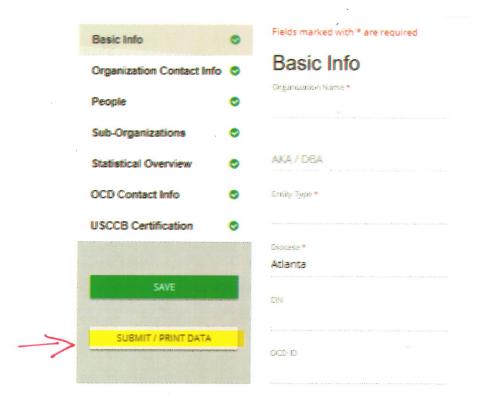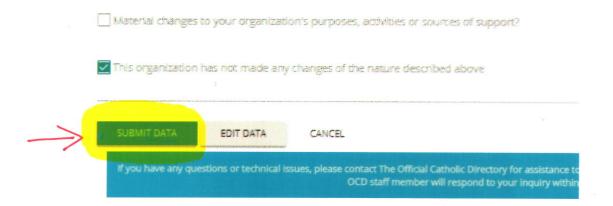Hey Kath…Users must be sure to properly submit the updates. To do this, they must:

1. Click the SUBMIT / DATA button.

2. At the bottom of that page, click the final SUBMIT DATA button.

Once that is clicked the record will appear as submitted.