



Memo

Date: July 29, 2024

To: Senior priests and others who have registered with Social Security online

From: Fr. Victor Galier and Deacon Chris Andronaco, Office of Senior Priests

Re: Important changes to your Social Security account

Social Security has recently sent the following email:

“Soon you will no longer be able to sign in to your online Social Security account using your Social Security username and password. To access Social Security online services, including *my Social Security*, you will need to create a Login.gov or ID.me account.

This change simplifies your sign-in experience and aligns with federal authentication standards while providing safe and secure access to our online services.

If you are one of the millions of account holders who already use Login.gov or ID.me account to sign in, you do not need to take any action.

To transition your account, please go to “Sign in” at the top of our website and select “Sign in with Social Security Username.” After successfully signing in you will be asked to create an account with Login.gov. Login.gov has 24/7 customer phone and chat support to answer your questions and, if needed, help you with creating your account.

After you successfully link your Social Security username with your new Login.gov account, you will see a confirmation screen and be directed to the service you were attempting to access. You can start using your new Login.gov account to access Social Security online services immediately. Your old Social Security username will no longer be available.”

This only applies to those who set up their online account prior to 2021 using *my Social Security* login.

This does NOT apply to those who have a Login.gov login.

Though the email is legitimate, rather than clicking on the link in the email, it is suggested to go to SSI.GOV in your trusted browser and log in through your Social Security login and follow the prompts to set up the Login.gov login.

For questions or assistance, please contact either Fr. Vic Galier or Deacon Chris Andronaco.