

Date: March 17, 2025

To: Pastors, principals, business managers and Chancery employees

From: Jordan Harper, claims/risk manager, Catholic Mutual Group

Re: Recall notice – Wall mount condensing gas boilers

The Consumer Product Safety Commission (CPSC) and manufacturer Triangle Tube are announcing the recall of Prestige Solo, Prestige Excellence, and Aerco Esteem wall-mount condensing gas boilers. The boilers can release carbon monoxide (CO) due to delayed ignitions or component damage, posing a serious risk of injury and death. The boilers were manufactured by Burnsen SA, of Belgium, from December 2011 through April 2019. If you confirm the presence of this recalled boiler, if not already in place, please install a carbon monoxide (CO) detector immediately for everyone's safety. If there are sleeping rooms in this building, ensure a CO detector is near the bedrooms. If possible, it is also recommended to discontinue use of these as there have been reported deaths associated with them.

The following link will take you to the Recall Notice providing details of these products model and serial numbers and how to identify if you have one. If you suspect one of these are being utilized in your building(s), please address immediately. It is recommended that you follow these directions closely to have the boiler repaired in a timely manner.

<https://www.cpsc.gov/Recalls/2025/Triangle-Tube-Recalls-Prestige-and-Aerco-Esteem-Gas-Boilers-Due-to-Carbon-Monoxide-CO-Poisoning-Hazard-Two-Deaths-Reported>

If any locations have questions or need assistance, please contact the following:

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